

GUIDA BIBLIOGRAFICA ALLE TECNICHE DI RICERCA SOCIALE

di GiORGIO CHIARI

QUADERNO 7
Dipartimento di Politica Sociale
Università di Trento



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La bibliografia che qui viene presentata è la prima parte di un lavoro più ampio di raccolta e di classificazione delle opere scientifiche che rappresentano il patrimonio bibliografico di base del Dipartimento di Politica Sociale dell'università di Trento.

Si tratta di circa 2000 voci bibliografiche relative alle discipline afferenti al corso di Tecniche di Ricerca Sociale, di carattere, quindi, metodologico-statistico, suddivise in venticinque categorie analitiche attinenti ai vari aspetti generali e applicativi della ricerca sociologica (data collection, data analysis).

Dato che una bibliografia ragionata su un argomento scientifico cresce e muta continuamente sulla base di progressive esperienze, essa rappresenta un tipico elemento di un sistema informativo dinamico, a gestione automatica, soggetto a continuo o periodico ampliamento ed aggiornamento.

E' questo l'obiettivo che si è posto il Dipartimento di Politica Sociale che tende a costituire un proprio sistema informativo bibliografico di base, con la possibilità per tutti gli utenti - docenti, ricercatori, studenti - di consultazione e di ricerca selettiva immediata, oltre che di stampa dei risultati della ricerca bibliografica stessa.

La consultazione dell'archivio bibliografico automatico avviene gradualmente, per inclusione nel "data base" già archiviato di nuovi titoli o di interi blocchi di titoli pertinenti a nuovi settori disciplinari e di ricerca.

La gestione del sistema informativo avviene secondo diverse fasi di raccolta e di ricerca selettiva (retrival):

1. E. BAUMGARTNER, *L'identità nel cambiamento*, 1983.
2. C. SARACENO, *Changing the Gender Structure of Family Organization*, 1984.
3. G. SARCHIELLI, M. DEPOLI e G. AVEZZI, *Rappresentazioni del lavoro e identità sociale in un gruppo di lavoratori irregolari*, 1984.
4. S. GHERARDI, A. STRATE (a cura di), *Sviluppo e declino: la dimensione temporale nello studio delle organizzazioni*, 1984.
- 5/6. A. STRATE (ed.), *The Symbolics of Skaff*, 1985.
7. G. CHIARI, *Guida bibliografica alle tecniche di ricerca sociale*, 1985.

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- a) archiviazione secondo diversi codici delle voci bibliografiche;
- b) aggiornamento (inserimento o soppressione) delle voci bibliografiche;
- c) consultazione trasmessa interrogazione selettiva via video dell'archivio bibliografico;
- d) stampa, su richiesta, dei risultati dell'interrogazione bibliografica;
- e) stampa periodica dell'universo bibliografico globale e per settori specifici, a cura del Dipartimento, a cadenza annuale o semestrale.

Di fronte a richieste di informazioni bibliografiche su argomenti specifici il sistema informativo sarà in grado di fornire indicazioni esaustive. Va da sé che un tale tipo di servizio richiede un apposito gruppo di documentazione bibliografica preposto all'acquisizione e registrazione del materiale bibliografico oltre che al coordinamento delle richieste di consultazione e di stampa da parte dei vari utenti.

1. - Categorie disciplinari e di ricerca aggregate:

Tecniche di ricerca sociale
Statistica sociale

Metodologia delle scienze sociali

Sociologia della famiglia

Sociologia dell'educazione

Psicologia dell'età evolutiva

Sociologia del lavoro

Sociologia delle relazioni industriali

Sociologia delle comunicazioni

Sociologia economica

Sociologia generale

Psicologia del lavoro

Psicologia sociale

Diritto del lavoro

2. - Articoli / Libri / Atti di convegni

Una seconda suddivisione delle opere bibliografiche raccolte riguarda la distinzione per tipo di materiale: articoli di riviste, libri e volumi, atti di convegni.

3. - Opere in lingua italiana e straniera

L'inserimento di due tipi di materiale bibliografico identifica

due diversi livelli di approfondimento del servizio prestato.

4. - Anno di pubblicazione

Se da un lato appare ragionevole, per gli articoli di riviste, la definizione di un arco temporale ventennale, vale a dire dalla me-

DIMENSIONI CLASSIFICATORIE E CODICI DELL'UNIVERSO BIBLIOGRAFICO

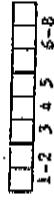
Un servizio di archiviazione automatica di voci bibliografiche deve fondarsi su un numero di criteri necessariamente riportato e di facile comprensione. In questa prima fase progettuale e di avvio del servizio, i criteri assunti possono essere i seguenti:

tà degli anni sessanta, dall'altro è bene prevedere l'inserimento di lavori anche precedenti, qualora la particolare importanza giustifichi. Non è da escludere inoltre la possibilità, qualora le risorse del Dipartimento lo consentano, di inserire sistematicamente nell'archivio tutti gli articoli rilevanti, derivanti dallo spoglio di alcune riviste di particolare interesse per i vari gruppi di ricerca.

5. - Argomento analitico di consultazione

Ultima e più importante dimensione della classificazione automatica dei materiali bibliografici è quella che suddivide le varie categorie generali in aree e sezioni specifiche di interesse teorico ed empirico di ricerca. Pur con alcune aree generali comuni, le griglie di classificazione sono diverse per i diversi gruppi disciplinari.

In tal modo la classificazione e la consultazione delle voci bibliografiche avviene secondo un vettore di codici delle cinque dimensioni sopra descritte che può così sintetizzarsi:



1. - Categorie disciplinari e di ricerca aggregate (col. 1-2):

- 01 Tecniche di ricerca sociale
- 02 Statistica sociale
- 03 Metodologia delle scienze sociali
- 04 Sociologia della famiglia
- 05 Sociologia dell'educazione
- 06 Psicologia dell'età evolutiva

- 07 Sociologia del lavoro
- 08 Sociologia delle relazioni industriali
- 09 Sociologia delle comunicazioni
- 10 Sociologia economica
- 11 Sociologia generale
- 12 Psicologia del lavoro
- 13 Psicologia sociale
- 14 Diritto del lavoro

2. - Articoli / libri / Atti di convegni (col. 3):

- 1 Articoli
- 2 Libri
- 3 Atti di convegni

3. - Opere in lingua italiana e straniera (col. 4):

- 1 in lingua italiana
- 2 in lingua straniera

4. - Anno di pubblicazione (col. 5):

Ultime due cifre

5. - Argomento analitico di consultazione (col. 6-8):
Per quanto riguarda gli argomenti analitici, i codici sono quelli delle varie griglie di classificazione disciplinari.
Riportiamo la griglia di classificazione delle opere relative alla categoria disciplinare "Tecniche di Ricerca Sociale".

Codice bibliografico sulle Tecniche di Ricerca Sociale

0. Opere generali a carattere introduttivo
1. le fasi della ricerca sociologica
2. Il linguaggio della ricerca: concetti, indicatori, indici, tipologie.
3. La matrice dei dati. Unità di analisi e livelli di misurazione. Problemi di misurazione nella ricerca sociologica. Repercuse errori.
4. Obiettivi, tipi e strategie di ricerca. Field Research. Case study. Storie di vita. Social work. Osservazione partecipante.
5. Ricerca territoriale, survey, ricerca sperimentale e quasi-sperimentale.
- 5.1. Fonti e strumenti d'elaborazione (questionari, interviste, ...). Survey Response errors.
6. Campionamento. Teoria e applicazioni.
7. Disegno degli esperimenti. Teoria e applicazioni.
8. Indicatori sociali e ricerca valutativa. Il social planning.
9. Ricerca quantitativa e qualitativa. La logica dell'analisi dei dati. Analisi secondaria.
10. Rassegna di alcuni modelli di analisi nella ricerca sociologica. Base statistiche. Processi stocastici. Catene di Markov. Modelli strutturali. Sociometria e Teoria dei grafi. Exploratory analysis. Ricerca operativa. Need Assessment. Analisi costi-benefici. Teoria delle catastrofi. Simulazione e programmazione dinamica. Modelli di previsione e stima. Mobilità sociale e mercato del lavoro.
 - 10.1. Analisi demografica.
 - 10.2. Analisi di contingenza. Modelli log-lineari.
 - 10.3. Analisi della varianza e covarianza.
 - 10.4. Analisi di regressione multipla. Analisi causale. Time series analysis, penel analysis. GLIM (General Linear Models).
 - 10.5. Analisi di regressione ecologica.

10.6. Analisi del contenuto. Mass-media analysis. Differenziale semantico.

10.7. Analisi interazionale. Linguaggio e comunicazione. Comportamento scolastico.

10.8. Analisi dei clusters. Factor. Classificazione multipla. Scaling. NDS. Discriminant.

10.9. Computing. Sistemi informativi.

11. Disadattamento, devianza, emarginazione. Drogen. Handicappati. Disegualanza.

12. Giovani, gruppo dei pari e cultura giovanile. Valori.

13. Apprendimento e achievement scolastico. Testing e valutazione educativa. Ecology of school.

13.1. Insegnanti e insegnamento. Educazione degli adulti.

14. Anziani. Salute mentale. Health services.

15. Quality of life.

MODALITA' DI CONSULTAZIONE E RISPOSTE DEL SERVIZIO BIBLIOGRAFICO

Sulla base delle dimensioni classificatorie fin qui illustrate è possibile identificare fin d'ora un elevato numero di diversi "percorsi di utenza" per coloro che accederanno al servizio bibliografico.

Da un'utenza di tipo didattico, orientata all'identificazione di poche opere di base o di pochi articoli recenti richiesti da studenti e tesandi, si può giungere, in un continuum di utenza assai vasto ed articolato, alla consultazione dell'intero patrimonio bibliografico archiviato sui vari argomenti analitici dei diversi settori.

Lo schema logico che chiarisce le varie opzioni di consultazione è il seguente:

I compiti eventuali di un gruppo di ricerca che si pone l'obiettivo di rendere operativo un tale sistema informativo bibliografico dipartimentale (SIBD) sono essenzialmente di coordinamento, di impianto e di aggiornamento:

- coordinamento, fra il servizio ed i vari gruppi disciplinari e di ricerca, oltre che con le altre banche dati bibliografici attualmente esistenti nel settore scienze sociali in Italia (ad esempio: Biblioteca Nazionale Italiana, gruppo di futura costituzione all'interno dell'A.I.S., ecc.) e nel mondo (UNESCO, O.M.S., Sociological Abstracts, Psychological Abstracts, ecc.);

- impianto, attraverso lo "storing" diretto via video del patrimonio bibliografico inciderà nuovamente fai vari gruppi;

Per dare un'idea dell'ampiezza delle opzioni possibili e delle "cellule logiche" necessarie all'impianto automatico del servizio in questa pur semplificata struttura di avvio, si possono valutare attorno alle 42.000 (14 x 3 x 2 x 25 x 20) le categorie logiche di possibile archiviazione/consultazione. Infatti vi sono:

- 14 categorie discininarie

- 14 categorie disciplinari
 - 3 articoli/i libri/atti di convegni
 - 2 opere italiane/straniere
 - 20 anni di pubblicazione
 - 25 argomenti analitici di consultazione

Sarà a cura del gruppo di informazione di cui sopra e sarà a cura della pubblicazione periodica (annuale) dell'universo bibliografico della banca dati, dissociato per argomento.

CODICE BIBLIOGRAFIA SULLE TECNICHE DI RICERCA SOCIALE

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3. La matrice dei dati. Unità di analisi e livelli di misurazione, misurazione. Problemi di misurazione nella ricerca sociologica. Response errors.	87
4. Obiettivi, tipi e strategie di ricerca. Field Research. Case study. Storie di vita. Social work. Osservazione partecipante.	91
5. Ricerca territoriale, survey, ricerca sperimentale e quasi-sperimentale.	100
5.1 Fonti e strumenti di rilevazione (questionari, interviste, ...). Survey Response Errors.	105
6. Campionamento. Teoria e applicazioni.	123
7. Disegno degli esperimenti. Teoria e applicazioni.	127
B. Indicatori sociali e ricerca valutativa. Il social planning.	131
9. Ricerca quantitativa e qualitativa. La logica dell'analisi dei dati. Analisi secondaria.	135
10. Rassegna di alcuni modelli di analisi nella ricerca sociologica. Base Statistics. Processi stocastici. Catene di Markov. Modelli strutturali. Sociometria e teoria dei grafi. Exploratory analysis. Ricerca operativa. Need Assessment. Analisi costi-benefici. Teoria delle catastrofi. Simulazione e programmazione dinamica. Modelli di previsione e stima. Mobilità sociale e mercato del lavoro.	149
10.1 Analisi demografica.	160
10.2 Analisi di contingenza. Modelli log-lineari.	165
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10.4 Analisi di regressione multipla. Analisi causale. Time series analysis, panel analysis. GLIM (General Linear Models).	171

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10. RASSEGNA DI ALCUNI MODELLI DI ANALISI NELLA RICERCA SOCIOLOGICA
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